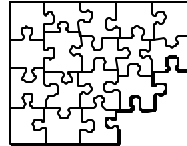


Digital Geographic Technologies, Inc. Network Information Systems Group



Info Sheet Network Development

DGT's Network Development Process is a comprehensive solution to the networking puzzle...it's more than just hardware and software.



Needs Assessment Phase

One of the most critical stages of the network development process, is the needs assessment phase. In this phase we analyze your system by assessing existing conditions, identifying strengths/weaknesses, and structuring future goals. It is only after these elements are in place that a proper system can be designed.

Systems Design Phase

This phase of our process involves the logical and physical design, implementation and technology transfer of the network system. First our logical flow diagram demonstrates how data and information flow through your organization. Next, our physical model translates the logical flow diagrams into hardware and software. Lastly, we follow with a strong technology transfer process to your designated staff to ensure a thorough understanding of how the system operates.

System Support

After the system becomes operational, DGT provides ongoing system support through our comprehensive service agreement. Our service agreements cover system maintenance, troubleshooting, and upgrades. DGT acts as a sole support team, or assists your in-house IT staff. Through the use of our remote network management capabilities, we are able to identify the situation and begin the troubleshooting procedure before arriving on-site, this minimizes productivity loss through increased uptime.

System Administration

DGT continues it's consulting throughout the on-going process; working together with your staff we assist in project planning, management, and implementation. Our continuing analysis utilizing **Top Tools**® allows us to keep your system operating efficiently as your business grows or changes. Furthermore, DGT keeps you informed of emerging network technologies and how they relate to your industry and business. Our strategic partnerships with 3COM, HP, and Microsoft allow us the opportunity to invite our clients to attend non-disclosure product introductions, and technical seminars.